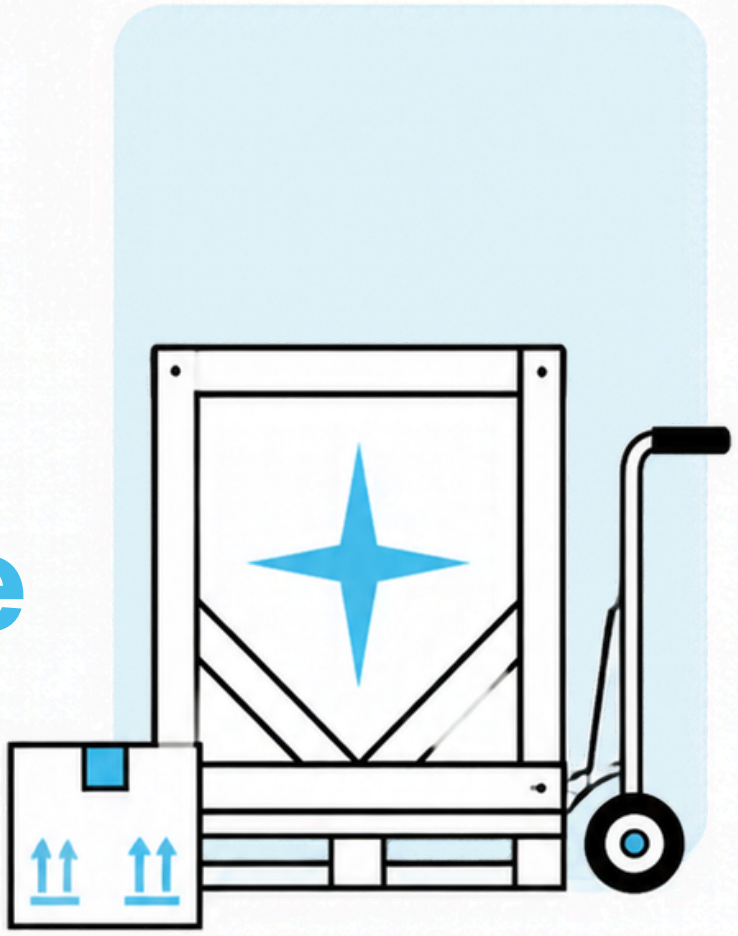
NORTH STAR
Event shipping simplified

# Your first event shipment, made simple



**What happens after you request a quote, in five easy steps.**

1. Request a quote
2. Details, together
3. Your plan
4. Shipping to the event
5. Return from the event

703-532-0520 · shippingcoach@northstarexpress.com · northstarexpress.com

# Five steps.
## We do the heavy lifting.

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1



**1 Request a quote —**

Just the basics. No shipping know-how needed.

2



**2 Fill in the details, together —**

Your shipping coach asks. You answer what you can.

3



**3 Get your plan —**

A clear quote and a plan for your upcoming event.

4



**4 Shipping to the event —**

New Partnership. We pick up, track and deliver.
You get updated.

5



**5 Return from the event —**

Home, storage or shipped to the next event.

Step 1 of 5

# Request a quote

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## THE WORRY

*“I don't even know what to ask for.”*

## HANDLED

**You don't need to. Tell us your event & location, the dates and roughly what you're shipping. That's it.**

## YOU

Share the basics.

## NORTHSTAR

**Confirms your request and reaches out within one business day.**

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Step 2 of 5

# Fill in the details, together

## THE WORRY

*"I don't know the shipping terms or half the details."*

## HANDLED

Your shipping coach walks you through it, one question at a time, in plain English. Gaps are fine. We follow up.

### YOU

Answer what you can.

### NORTHSTAR

Asks the right questions and fills in the rest.

Step 3 of 5

# Get your plan

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## THE WORRY

*"Will there be surprise costs?"*

## HANDLED

You get a clear quote and a plan for shipping to and from your event. We catch common problems early, like improper packing, the wrong destination or not setting up the return, so there are no surprise charges.

### YOU

Review and approve.

### NORTHSTAR

Plans every shipment in advance moving forward.

Step 4 of 5

# Shipping to the event

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## THE WORRY

*“What if my display doesn't make it to the event?”*

## HANDLED

We email you a confirmation two days before pickup, track your freight all the way to the event, and send a delivery confirmation.

### YOU

Have your freight ready.

### NORTHSTAR

Palletizes, picks up, tracks and delivers.

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Step 5 of 5

# Return from the event

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## THE WORRY

*"Will I have to figure this all out again next time?"*

## HANDLED

No. We send your display home, store it, or move it straight to the next event. We'll enroll you in the NorthStar 360 program to schedule shipments 90 days prior to each event, at no extra cost.

### YOU

Tell us where it goes next.

### NORTHSTAR

Moves it, stores it and plans ahead with you.

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# Ready? Have these handy.

- [ ] Your event name, location, and dates
- [ ] Where we pick up your materials and special requirements
- [ ] Roughly what you're shipping
- [ ] Where it goes after the event

**Don't have them all? That's fine. We'll figure it out together.**

## Let's get your first event moving

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